

Gratitude Caller

POSITION DESCRIPTION

Call Feeding San Diego donors to show appreciation for their support of our mission.

IMPACT

Last year, Feeding San Diego provided over 29 million meals to those facing hunger in San Diego County. Volunteers make it possible to provide these critical resources to our neighbors. Become a Gratitude Caller and help us thank our valued donors that bring our mission to life.

THIS OPPORTUNITY IS

REMOTE

MELLOW

INDEPENDENT

KEY RESPONSIBILITIES

Gratitude Callers will assist the Development Department Staff with making assigned calls to donors. This will include:

- Communicating with Feeding San Diego staff, as necessary
- Calling donors to show appreciation of their support to Feeding San Diego
- Reporting any required follow-up information as needed by staff

TIME COMMITMENT

Calls must be made between the hours of 9:00 am and 6:30 pm but are permitted on any day of the week (Sunday – Saturday).

Calls are assigned on a weekly basis, and the number of calls may vary based on the time of the year and number of volunteers. The volume of calls is generally highest during the holiday season (November – January).

KEY SKILLS AND ABILITIES

To perform this job successfully, an individual must be able to perform each essential duty. The requirements below are representative of the knowledge, skill, and/or ability required.

Reasonable accommodation may be provided to allow all individuals to perform essential functions.

- You have excellent communication skills.
- You love connecting with people and building relationships
- You can interact with individuals of various backgrounds and ages.



ADDITIONAL TRAINING

This position will require some additional training (see below). This training will be provided by trained Feeding San Diego staff:

- Gratitude Caller Training
- Gratitude Callers are provided with a script and a collection of talking points

QUESTIONS AND COMMENTS

Contact the Liz Albizati by email at labizati@feedingsandiego.org. You can also visit feedingsandiego.org to learn more about making a difference in San Diego.