



Food Safety & Donation Pickups



Points of Discussion:

1. Food Safety

- Training & Certifications
- Items to Bring
- Transportation
- Product Integrity Check
- Prepared Foods

2. Donation Pickups

- Types of Donors
- Setting up a Donor Connection
- Tips for a Successful Pickup
- Feedback & Communication



Food Safety: Training & Certifications

- **ServSafe:** At least one staff member or volunteer is required to hold a current ServSafe certification
- Certified staff are expected to train other staff members and volunteers on a regular basis



Food Safety

It is imperative to keep the food and our community safe. Your team is expected to:

- **Check temperatures**
- **Transport food safely**
- **Glean prior to distribution**



Food Safety: Transportation

- **Travel Time:** Should not exceed 30 minutes
- **Back-to-back pickups without a refrigerated vehicle are not allowed**
- **Exception:** *Travel over 30 minutes and back-to-back pickups are permissible only if using a refrigerated vehicle*



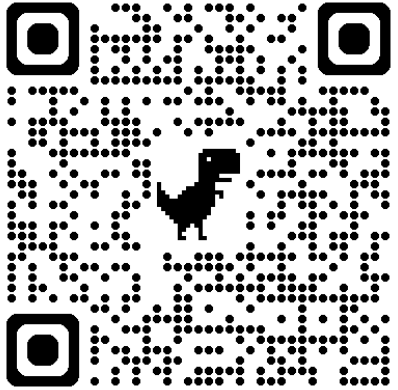
Food Safety: Product Integrity Check



- **Sorting & Gleaning:** All donated product must be sorted & gleaned prior to distribution
- **Additional Resources:** Use Feeding San Diego's Product Integrity and Sorting Guidelines, found in the Agency Resource Guide

Food Safety: Prepared Foods

Level of Food Preparation	Registration Required	Health Permit Required
<p>Heating (and reheating for hot holding), portioning, or assembly of small volume commercially prepared foods, whole, uncut produce</p> <ul style="list-style-type: none"> Example: Your organization rescues a catering tray of cooked vegetables and you wish to re-portion into smaller packaging 	<p>X</p>	
<p>Food preparation beyond heating, portioning or assembling of small volume prepared foods</p> <ul style="list-style-type: none"> Example: Your organization wishes to prepare a meal from scratch (lasagna) 		<p>X</p>



<https://www.sandiegocounty.gov/content/sdc/deh/fhd/food/charitablefeedings.html>

Donation Pickups



Food Rescue Step by Step

Donation Pickups: Types of Donors





Setting Up a Donor Connection

- **Work with your Coordinator:** Share availability, preferences, capacity, etc.
- **Consistency is Key:** Expectation is to pick up at least once a week
- **Check FSD Partner Portal:** Opportunities posted weekly
- **First come, first served:** Opportunities are not 100% guaranteed
- **Store or day not listed?** Feel free to ask!
- **Rollout Meeting = Confirmation:** Must wait to receive a calendar invite from FSD team member; do *NOT* pick up on your own unless directed otherwise



Donation Pickups: Tips for a Successful Pickup

- **Call ahead of pickup:** Gives donor time to gather donations; may save gas & time if no donations are available
- **Check In:** Always check in with the donor contact at the start of your pickup
- **Ask for help:** If no one answers receiving/back door, go to the front and ask for a manager's assistance!
- **Please be patient:** You may need to wait up to *25 minutes* to be helped with donations
- **Unsure if item is intended for donation?** Please ask, do *NOT* assume!
- **Share feedback with donor on the spot**
- **Check Out:** Allow donor to do a final check of donations before you leave

Donation Pickups: Feedback & Communication

- **Schedule Changes:** Contact your Coordinator *prior* to making changes to your pickup schedule; helps prevent confusion
- **Excess Donations:** If there are more donations available than you able to safely handle & store, notify your Coordinator immediately
- **Feedback:** Please use the Food Rescue Request form to share pictures & feedback on donation quality, donor relationships, etc.
- **Pickup not working out?** Please notify your Coordinator and allow two (2) weeks to be disconnected



THANK YOU!

Let's Have
A Conversation
About Hunger...

35% OF FOOD PRODUCED IS WASTED AND FOOD WASTE IS RESPONSIBLE FOR 8% OF GLOBAL GREENHOUSE GAS EMISSIONS.

70% OF THE FOOD FEEDING SAN DIEGO DISTRIBUTES TO THE COMMUNITY IS RESCUED.

RESCUE

THIS FOOD COMES FROM 100 LOCATIONS IN OUR COUNTY AND OVER 125 FARMS & PACKING SHEDS THROUGHOUT CALIFORNIA.

BY DIVERTING MORE THAN 22 MILLION POUNDS OF FOOD FROM THE LANDFILL LAST YEAR, WE PREVENTED 21,282 METRIC TONS OF CO₂ EQUIVALENT FROM BEING EMITTED INTO THE ATMOSPHERE.

THAT'S COMPARABLE TO TAKING 5,261 CARS OFF THE ROAD FOR ONE YEAR!

THE CONSEQUENCES OF HUNGER ON INDIVIDUALS, FAMILIES, AND THE COMMUNITY ARE DEVASTATING.

FEEDING SAN DIEGO PROVIDES MORE THAN 40.3 MILLION MEALS A YEAR...

...WITH THE HELP OF NEARLY 300 COMMUNITY PARTNERS.

WE SERVE CHILDREN, FAMILIES, SENIORS, COLLEGE STUDENTS, MILITARY FAMILIES, AND VETERANS.

FEED

MORE THAN ONE MILLION PEOPLE ACROSS SAN DIEGO COUNTY ARE FACING HUNGER...

...INCLUDING MORE THAN 284,000 CHILDREN.

OUR IMPACT IS ACHIEVED THROUGH THE SUCCESS OF OUR DIVERSE NETWORK.

232 DISTRIBUTION PARTNERS,
400 FOOD DONORS,
225 FARMS & PACKING SHEDS,
14,110 VOLUNTEER HOURS,
21,220 DONORS &
MORE THAN 65 STAFF

EVERY ACTION COUNTS! INDIVIDUAL ACTIONS COMBINED CREATE A PROFOUND IMPACT ON THE LIVES OF THOSE FACING HUNGER.

UNITE

ENDING HUNGER IS AN AMBITIOUS GOAL, BUT IT IS SOLVABLE THROUGH FOOD RESCUE. IT IS NOT A MATTER OF FOOD SCARCITY, IT IS A MATTER OF LOGISTICS.

EVERY DOLLAR DONATED HELPS PROVIDE TWO NUTRITIOUS MEALS TO THOSE IN NEED.

FISCAL YEAR 2021: JULY 1, 2020 TO JUNE 30, 2021