Food Rescue Requests Form

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About the Food Rescue Request Form

This form is a tool for our agency partners to request various support related to Food Rescue

When to use the form

- To request a new permanent connection
- To request temporary coverage for one of your reoccurring food rescue pick-ups.
- To request a weekly volunteer driver
- To provide donor feedback

Where to find the form

1. Go to www.feedingsandiego.org/partner-portal/
2. Scroll to “Partner Resources”
3. Click on “Food Rescue and MealConnect” drop-down menu
Requesting a New Permanent Connection

Request a new reoccurring pick up from a donor store, on a weekly, permanent basis.

1. Under the drop-down menu, Select the store you want to pick up from.
2. Select the days of the week you’d like to pick up from the store.
3. Type in your desired pick-up time window, (for example, 9:00 am - 11:00 am).
4. Select your desired start date.

NOTE: Please wait for confirmation from your Coordinator before starting your pick-up (s). All opportunities are available on a first-come, first-served basis.
Requesting Temporary Coverage for a Pick-up

Requests a one-time coverage if an agency cannot pick up from their permanent donor stores.

1. Provide the donor name and store number
   NOTE: Please enter the name and number as written in the reference list.
2. Provide the address of the store
3. Select the date you’d like to request coverage.
   NOTE: Please only pick one date per request.
4. Provide the pick-up time (your usual window)
Request a Volunteer Driver

Request a Volunteer Driver for a weekly recurring pick up

1. Select the “Request Volunteer Driver (Recurring)” on the Food Request Form
2. Fill out all information on the form as accurately as possible.
3. Please note that some requests may take longer than others.
Provide Donor Feedback

This option is helpful to share any issues you’ve had with your donation pickups.

1. Under Request Type, select “Provide Donor Feedback” and fill out the following information.
2. Provide as much detail as possible.
3. If applicable, upload photos of the issue.
Additional Resources

Find it here: feedingsandiego.org/partner-portal/
GOT QUESTIONS?

Reach out anytime.

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