Feeding San Diego Volunteer Opportunity

Title: Volunteer MealConnect Driver  
Volunteer Type: Remote volunteer  
Department: Supply Chain  
Reports to: Jacy Triboulet, Food Rescue Coordinator  
Time Commitment: Hours vary weekly

Essential Tasks and Responsibilities
Feeding San Diego collaborates with over 200 agency partners to provide food and other hunger-relief resources to communities throughout San Diego County. In any given week, agency partners carry out over 750 food donation pick-ups from a wide variety of donors, including retailers and restaurants. While many of these pick-ups are on a recurring/weekly basis, several donations are offered sporadically (one-time) through our online platform, MealConnect. This is a dynamic platform that serves as a hub to connect donors, agency partners, and volunteer drivers to rescue edible food that would otherwise go to waste.

A volunteer driver supports an agency partner by picking up and delivering food donated through MealConnect. An ideal candidate will: demonstrate outstanding customer service skills as they work with donors, agency partners, and FSD staff; exercise knowledge of safe food handling practices in every step of the pick-up/delivery process (training provided); maintain open/flexible availability; and will have the ability to lift up to 50 pounds for over 30 minutes.

Required Qualifications
- Friendly, customer-service oriented
- Ability to lift up to 50lbs for over 30 minutes (may include irregular-shaped boxes or packaging)
- Must provide your own transportation with proof of license
- Must drive a large truck or SUV
- Must be 18 years or older
- Must own a smartphone (with internet access)

Preferred Qualifications
- Previous volunteer experience
- Food handler card
- Able to pick up from the following region(s): East County, South Bay
Training
The Food Rescue Coordinator will schedule the volunteer driver training. During the training, the following will be discussed: overview of the Food Rescue program, step-by-step process of using MealConnect, best practices for safe food handling, proper equipment usage, and Q&A time. Training will be in-person, but a virtual option may be offered if deemed necessary. Total time: 1.5 - 2 hours
Upon completion of training, candidates will be able to sign up on MealConnect, receive their equipment, and begin participating in food rescue.

Benefits to Volunteer Driver
Volunteers will receive an orientation and training from FSD, which will provide not only a functioning knowledge of the organization but also an education on the state of hunger in San Diego. Training will also include interacting with donors and vendors, proper lifting techniques and food safety policies. Help increase the capacity to rescue and diversify food sources and visibility in the community for ways to combat hunger and food waste. Volunteer hours will be logged and service letters are available upon completion of a minimum time commitment (upon request). Directly see the impact of your help on the partner agencies that make our mission possible.

How to Apply
Please complete the Volunteer Application. Qualified candidates will be contacted for a phone interview.