GRATITUDE CALL VOLUNTEER
Call Feeding San Diego donors to show appreciation for their support of our mission and vision.

MISSION & VISION
Feeding San Diego’s mission is to connect every person facing hunger with nutritious meals by maximizing food rescue. We envision a hunger-free and healthy San Diego.

IMPACT
Last year, Feeding San Diego provided over 40 million meals to those facing hunger in San Diego County. Our volunteers help make it possible for us to provide these critical resources to our neighbors. Become a Gratitude Caller and help us to thank our valued donors that also bring our mission to life.

KEY RESPONSIBILITIES
Gratitude Callers will work closely with our Development team, specifically the Donor Relations Manager, by making assigned calls to donors. They will be asked to make note of any required follow-up to ensure that our Development team can continue building thriving relationships with our supporters.

TIME COMMITMENT
Calls must be made between the hours of 9:00 am-6:30 pm, but are permitted on any day of the week (Sun-Sat).

Calls are assigned on a weekly basis and vary based on the time of year and the number of current callers. While not all callers may be assigned on a weekly basis due to volume, the number of calls is highest during the holiday season (Nov-Jan). Callers can expect to have the heaviest workload during these months, approximately 1-3 hours per week.

We ask that volunteers be available for a minimum of two months from the time of their approved application so we may plan accordingly.

We want to ensure you have a fulfilling experience with us – please let us know at any point if you would like to increase or decrease your workload.

REQUIREMENTS
A Non-Disclosure Agreement (NDA) will be required due to the sensitive nature of sharing donor information.

TRAINING PROVIDED
Volunteer callers will be provided with training, a script, and a collection of talking points so they are prepared to answer surface level questions that donors may have during their conversations.

HOW TO APPLY
Please apply to be a Gratitude Caller through our website.

QUESTIONS? COMMENTS?
If you have questions or comments about this volunteer opportunity, please call our Donor Relations Manager, Alex Gruber, at 858.283.8984 or email at agruber@feedingsandiego.org.